

Centricity® Pharmacy

Fax Connect

Technology that Saves Money

Fax Connect links faxed order sheets to Pharmacy workstations to create a fast and efficient way to receive and handle faxed physician orders. Faxes can be viewed, processed and maintained online, providing a permanent electronic record stored alongside the order. With Fax Connect, faxes can be viewed online at the touch of a button.

Nurses, assistants or other personnel use designated fax machines in the patient care area to fax physician orders to the pharmacy fax server. Typically one fax number would be configured to handle faxes for a standard request queue, while another would handle faxes for a prioritized STAT queue; however, other setup options are available to meet your organizational requirements.

As faxed orders are received on the fax server, software designed by GE, monitors the faxes, sending each fax to the appropriate queue and preparing it for processing by Centricity Pharmacy. The Centricity Order Entry/Review window is used to process faxed request group(s). This function opens a fax viewer allowing Pharmacy to review the fax and enter a corresponding order in Centricity. As a result, a hard copy of the fax need never be printed in Pharmacy!

An extensive toolbar includes a shortcut to toggle between the fax queue and Order Entry windows. Optional dual monitor configuration increases your workspace, allowing you to view both the fax queue and Order Entry windows simultaneously.

Features

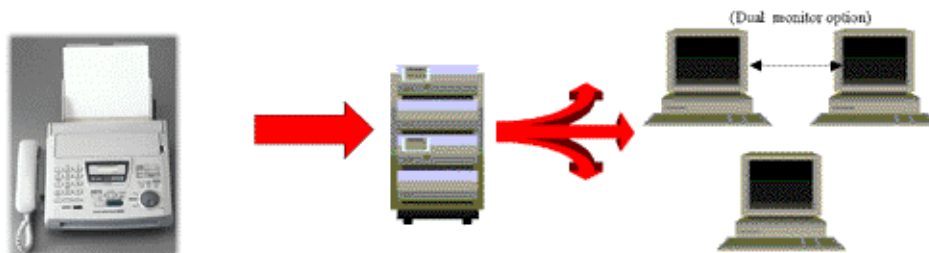
- Magnification technology improves legibility of written orders
- Attach electronic fax files to Centricity prescriptions for later reviews and audits
- Prioritize orders
- Print, email, and/ or delete faxes
- Forward fax queues to another user
- Put a fax on hold to be processed later
- Separate orders into different queues for processing by different groups or users
- Provide backup by setting up multiple workstations to process a queue
- Add electronic notes to a fax
- Rotate faxes on screen if received 'top down'
- View faxes placed on hold
- Add multiple faxes to the same order

Benefits

- Decreased turnaround time
- Save on fax paper and toner
- Decrease transcription errors
- Electronic audit trail eliminates paper trails and related storage problems
- Online access to Physician Orders
- Improve patient safety and care with permanent electronic fax records



Centricity® Pharmacy: Fax Connect



Fax machines located on patient care areas
Nurses or assistants send order requests via fax to the pharmacy fax server

Pharmacy Fax Server
Centricity Fax Connect software processes fax requests and assigns each request to Centricity processing queue(s)

Pharmacy Workstations
Pharmacists/Technicians process order request fax queue. Optional dual monitor available to increase your workspace.

Infrastructure Required

- Quality fax machines in patient care areas, allowing nurses, clerks or assistants to fax physician orders to Pharmacy
- A Pharmacy fax server with an appropriate number of phone lines and fax modem boards
- GE software installed on the fax server provides Fax Connect functionality
- Dial-In software (pcAnywhere™) on the fax server for support purposes allows GE Support to troubleshoot and support the software running on the fax server
- Disk space required for the average file is approximately 50K. As fax orders are generated in Centricity, faxes can be attached to the corresponding Centricity orders. When the fax file itself is no longer required, it can be backed up and then removed from the server to recover disk space

Recommended Configuration Fax Server Software

The customer-supplied hardware/software must be installed, configured and tested to run within the customer's environment prior to the installation of Fax Connect software. Also required: Windows NT 4 SP4 or Windows 2000 server, pcAnywhere™ 9x or newer.

Printer

Laser printing capabilities may be required to print faxes (TIFF images). The fax server should have access to a local or networked laser printer capable of printing TIFF images.

Fax Server Hardware

- PIII 933 MHz
- 80 GB hard drive
- Mirroring recommended
- 17" monitor
- 100 MB NIC
- CD-ROM
- 250 MB Iomega Zip drive or another network back up solution
- Minimum 4 unused PCI slots
- Fax Modem Board-Control Rocket Modem II PCI-6 Ports

Workstation Configuration

Each workstation used for reviewing faxed orders and performing Centricity order entry is recommended be configured with one of the following:

- Dual monitors-one 17" for Centricity applications and one 8.5 x 11 page monitor for viewing the faxed order image, and Win 98/Win 2000
- Or a 21" monitor-either single screen or in split screen mode and Win 95/Win 98/Win 2000

For more information or to view a web demonstration please call
1-866-933-2362

Email questions to
rxtfc.products@med.ge.com

Or visit our website
www.gemedical.com